

COMMITMENT TO SAFETY

Safety is an Arrow core value. Safety is the product of a well-trained and knowledgeable workforce; a work environment where hazards are identified and controlled; a culture that fosters worker wellbeing and consideration for the communities in which we operate.

Arrow is committed to the wellbeing of our employees, to the development and maintenance of policies, procedures, standards and practices that foster health and safety, and to environmental stewardship.

Arrow is committed to providing a safe and healthy workplace for our employees, and safe and reliable service to our customers. The Arrow Health, Safety and Environmental Management Program is our blueprint, the guideline for all Arrow employees and contractors.

We each have an important role to play to keep ourselves, our fellow workers and those we interact with safe. The responsibilities of all managers, supervisors, employees and contractors have been clearly outlined in our Safety Management System. Arrow will ensure that all parties are aware of their responsibilities and are well trained and equipped to meet them. Arrow will provide safe work procedures, appropriate tools and equipment to assist employees to carry out their responsibilities. We are all accountable for achieving sustainable health, safety and environmental results.

Arrow is committed to the protection of the environment in the areas we serve and to compliance with all applicable laws, acts, statutes and codes that govern our operations. All managers, supervisors, employees and contractors are required to comply with corporate health, safety and environmental requirements.

For all of us, a steadfast focus on safety is a condition of employment at Arrow.



Jack W. Charles Jr.
Chairman & CEO