

ARROW RELOAD CONTACT INFORMATION

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AFFILIATED COMPANIES

Arrow Transportation Systems Inc.

Stk'emlúpsemc-Arrow Transportation Partnership

Arrow Tahltan Joint Venture

Streamline Technologies



CORPORATE OFFICERS

Jack Charles, Jr.

President

Mitchell Zulinick

Chief Operating Officer

Archie Campbell Chief Financial Officer

Roy Taki

Vice President — Support Services

Tim Bell

Vice President/General Manager — Arrow Transportation Trucking Operations

Randy Zulinick

Vice President/General Manager — Arrow Reloads





WHO IS ARROW?

For over 90 years Arrow Transportation Systems Inc. has been part of the transportation and distribution landscape in Canada and the United States. We provide high quality transportation, distribution, materials handling and specialty services to customers throughout North America.

We are known as a technologically innovative organization that is staffed by the best people in the industry. We pride ourselves as being a company that consistently delivers high quality service that meets or exceeds customer expectations at long term competitive rates. We value our relationships with employees, customers, suppliers and the communities in which we operate.

Our focus on safety, quality, service, people, technology and value allows us to move our customer's products in a timely cost effective manner.

ARROW QUALITY

Quality management is not only important in the care and handling of our customer's products but is equally critical in the quality of processes that are in place throughout our organization.

We handle our customer's products as if they were our own. We ensure that all products are well wrapped, clean, neatly stored and properly handled. Our detailed product quality processes integrate all operational activities from car unloading, truck loading, and inventory control, to documentation and value added services.

ARROW TECHNOLOGY

The effective use of technology plays a key role in our strategic direction and operational planning. We invest substantially in the development and implementation of beneficial technologies throughout all levels of our organization. We believe that this investment is critical for the improvement of service quality, refinement of operating processes, minimization of costs, quality of employee training, and consistency in labour management.

ARROW SERVICES

Transload, Distribution and Materials Handling

We operate in excess of 18 locations across Canada and the United States that focus on providing customers truck to rail and rail to truck solutions. We partner with major railways in both countries to help ensure that cost effective and versatile transportation and distribution solutions are available.

Trucking

We are one of North America's oldest and largest bulk and truckload haulers. Our hauling resume covers the spectrum from live whales to wood chips. We operate semi and multitrailer configurations that include dry and liquid bulk, flat decks, dump units, dry vans and specialized trailers.

Brokering and Freight Management

We have professional staff that work with shipping customers, receivers and our rail partners to find transportation and distribution solutions for you. Our expertise ranges from large dimensional heavy equipment to single truck or rail loads of product.

Consulting and Advisory Services

Arrow has worked with organizations in North America and internationally to help structure transportation and materials handling solutions for their businesses. Whether companies are doing feasibility studies to prove project viability, putting together detailed operating solutions or working with governmental bodies, we can help.

Technology Solutions

Through our wholly owned subsidiary, Streamline Technologies, we design, build and install on-board trucking and mobile equipment technology, process optimization solutions, inventory management solutions and back-office support systems.

LIQUIDS

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Diesel Molten Sulphur Jet Fuel Ethanol Condensate Canola Magnesium Chloride

Fire Retardant Reclaimed Oil Gasoline

WOOD, STEEL & BUILDING MATERIALS

Pipe Lumber Shingles Plate Siding **Plywood** OSB **Round Bar** Rebar Geo Grid Structural Sucker Rod Cement Bricks Beam Flat bar Stone

BULK COMMODITIES

Wood Chips Aggregates Sulphur Soil Magnetite Nickel **Wood Pellets** Coal Borax Grains Cement Lime Fertilizer Biosolids Sand Perlite Salt Copper Concentrate

MISCELLANEOUS

Oil Field Mats Calcium Carbide
Equipment Drilling Mud
Wind Towers Ingots
Logs Rail
Container Stuffing and De-Stuffing

Wheel Sets Fabric Rolls





